



PLAN YEAR 2020



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Voluntary Life/AD&D Insurance Plan

MetLife's Voluntary Life Insurance provides your family with crucial financial protection along with a variety of support services designed to help them cope with both emotional and financial issues. It can help you preserve your dream of a secure lifestyle for your family, even if you cannot be there.

You may designate anyone as your beneficiary, but make sure to designate someone by completing a Beneficiary Designation Form.

MetLife	Voluntary Life/AD&D Plan			
General Plan Information				
Eligibility	All Full-Time Employees Working 30 Hours Per Week			
Who Pays For Coverage	Employee			
Voluntary Life Benefit	Employee	Spouse	Child(ren)	
Life Benefit Amount	\$25,000 Increments to the Lesser of 5 Times Your Basic Annual Earnings, or \$150,000	\$5,000 Increments to a Maximum of \$100,000	Flat Amount: \$1,000, \$2,000, \$4,000, \$5,000, or \$10,000	
Benefit Limitations	Cannot Exceed 5x Salary	Cannot Exceed 50% of Employee Benefit	Cannot Exceed 50% of Employee Benefit	
Guarantee Issue Amount	\$150,000	\$25,000	\$10,000	

EVIDENCE OF INSURABILITY (EOI)

When Evidence of Insurability (EOI) requirements apply, it means you must submit proof to MetLife that you're insurable, and MetLife must approve your proof in writing before your insurance or specified part becomes effective.

EVIDENCE OF INSURABILITY (EOI) IS REQUIRED FOR:

- Any election above the Guarantee Issue amount.
- All employees who declined coverage when initially eligible.
- All employees looking to increase their coverage amount.



This summary represents a general overview. Limitations and exclusions may vary depending on your specific benefit plan. Please review your detailed policy for complete information.

Life & Accidental Death & Dismemberment Insurance



Voluntary Life/AD&D Cost

See below for the cost for voluntary life:

Voluntary Life Insurance	MetLife
Age	Monthly Rates Per \$1,000 Benefit
Under Age 30	\$0.047
Age 30 – 34	\$0.055
Age 35 – 39	\$0.075
Age 40 – 44	\$0.100
Age 45 – 49	\$0.150
Age 50 – 54	\$0.230
Age 55 – 59	\$0.402
Age 60 – 64	\$0.589
Age 65 – 69	\$0.863
Age 70+	\$1.386
Child(ren)	\$0.240
AD&D	Employee: \$0.017 / Spouse: \$0.017 / Child(ren): \$0.051

CALCULATING SUPPL	EMENTAL LIFE				
To calculate your mont	hly cost, please use the following:				
	÷ 1,000 =	x		=	\$
Benefit Amount			Monthly Life Rate	_	Monthly Cost
CALCULATING SUPPL	EMENTAL AD&D				
To calculate your mont	hly cost, please use the following:				
	÷ 1,000 =	х		=	\$
Benefit Amount	<u> </u>		Monthly AD&D Rate		Monthly Cost



Disability Insurance



Short Term Disability Plan

MetLife's Short Term Disability (STD) Insurance can help replace a portion of your income during the initial weeks of a disability to help you pay your bills and maintain your current lifestyle. It helps by protecting you and your income if a sickness or accidental injury limits you from working.

MetLife	Short Term Disability Plan
General Plan Information	
Eligibility	All Full-Time Employees Working 30 Hours Per Week
Who Pays For Coverage	Employee
Short Term Disability Benefit	
Weekly Benefit Percentage	60% of Weekly Salary
Weekly Benefit Amount	\$1,000 Per Week
Elimination Period	7 Days
Maximum Benefit Duration	25 Weeks
Pre-Existing Limitation	3 Months Look-Back; 12 Months Covered

SHORT TERM DISABILITY CALCULATION

Weekly salary * .6 = STD Weekly Benefit / 10 = _____ * 0.49 = Monthly STD Premium * 12 = Annual STD Premium / 26 = Per Pay Cost



Disability Insurance



Long Term Disability Plan

MetLife's Long Term Disability (LTD) Insurance can help replace a portion of your income if you were to become disabled for an extended period of time to help you pay your bills and maintain your current lifestyle.

MetLife	Long Term Disability Plan
General Plan Information	
Eligibility	All Full-Time Employees Working 30 Hours Per Week
Who Pays For Coverage	Employer
Long Term Disability Benefit	
Monthly Benefit Percentage	60% of Monthly Salary
Monthly Benefit Amount	\$5,000 Per Month
Elimination Period	180 Days
Maximum Benefit Duration	Social Security Normal Retirement Age (SSNRA)
Disability Definition	2 Year Own Occupation, then Any Occupation
Pre-Existing Limitation	3 Months Look-Back; 12 Months Covered or None



Employee Contact List



METLIFE

STD, LTD, VOLUNTARY LIFE/AD&D

PHONE 1.800.438.6388
LIFE 1.800.523.2894
DISABILITY 1.800.858.6506
EMAIL online.metlife.com
metlife.com





PREMIUM ASSISTANCE UNDER MEDICAID & THE CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2019. Contact your State for more information on eligibility —

as of July 31, 2019. Contact your State for more information on eligibility –	
ALABAMA – Medicaid	FLORIDA – Medicaid
Website: http://myalhipp.com/	Website: http://flmedicaidtplrecovery.com/hipp/
Phone: 1-855-692-5447 ALASKA – Medicaid	Phone: 1-877-357-3268 GEORGIA – Medicaid
The AK Health Insurance Premium Payment Program	Website: https://medicaid.georgia.gov/health-insurance-premium-payment-
Website: http://myakhipp.com/	program-hipp
Phone: 1-866-251-4861	Phone: 678-564-1162 ext 2131
Email: <u>CustomerService@MyAKHIPP.com</u>	
Medicaid Eligibility: http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx	
ARKANSAS – Medicaid	INDIANA – Medicaid
Website: http://myarhipp.com/	Healthy Indiana Plan for low-income adults 19-64
Phone: 1-855-MyARHIPP (855-692-7447)	Website: http://www.in.gov/fssa/hip/
	Phone: 1-877-438-4479 All other Medicaid
	Website: http://www.indianamedicaid.com
	Phone 1-800-403-0864
COLORADO – Health First Colorado (Colorado's Medicaid Program)	IOWA – Medicaid
& Child Health Plan Plus (CHP+) Health First Colorado Website: https://www.healthfirstcolorado.com/	Website:
Health First Colorado Website: https://www.neaithiirstcolorado.com/	http://dhs.iowa.gov/Hawki
1-800-221-3943/ State Relay 711	Phone: 1-800-257-8563
CHP+: https://www.colorado.gov/pacific/hcpf/child-health-plan-plus	
CHP+ Customer Service: 1-800-359-1991/ State Relay 711 KANSAS – Medicaid	NEW HAMPSHIPE Madissid
Website: http://www.kdheks.gov/hcf/	NEW HAMPSHIRE – Medicaid Website: https://www.dhhs.nh.gov/oii/hipp.htm
Phone: 1-785-296-3512	Phone: 603-271-5218
	Toll free number for the HIPP program: 1-800-852-3345, ext 5218
KENTUCKY – Medicaid	NEW JERSEY – Medicaid and CHIP
Website: https://chfs.ky.gov	Medicaid Website:
Phone: 1-800-635-2570	http://www.state.nj.us/humanservices/dmahs/clients/medicaid/
	Medicaid Phone: 609-631-2392
	CHIP Website: http://www.njfamilycare.org/index.html
LOUISIANA Bandanid	CHIP Phone: 1-800-701-0710
LOUISIANA – Medicaid Website: http://dhh.louisiana.gov/index.cfm/subhome/1/n/331	NEW YORK – Medicaid Website: https://www.health.ny.gov/health_care/medicaid/
Phone: 1-888-695-2447	Phone: 1-800-541-2831



MAINE – Medicaid	NORTH CAROLINA – Medicaid		
Website: http://www.maine.gov/dhhs/ofi/public-assistance/index.html Phone: 1-800-442-6003	Website: https://medicaid.ncdhhs.gov/ Phone: 919-855-4100		
TTY: Maine relay 711	NODTH DAYOTA AA-dis-id		
MASSACHUSETTS – Medicaid and CHIP Website: http://www.mass.gov/eohhs/gov/departments/masshealth/	NORTH DAKOTA – Medicaid Website: http://www.nd.gov/dhs/services/medicalserv/medicaid/		
Phone: 1-800-862-4840	Phone: 1-844-854-4825		
MINNESOTA – Medicaid	OKLAHOMA – Medicaid and CHIP		
Website: https://mn.gov/dhs/people-we-serve/seniors/health-care/health-care- programs/programs-and-services/other-insurance.jsp Phone: 1-800-657-3739	Website: http://www.insureoklahoma.org Phone: 1-888-365-3742		
MISSOURI – Medicaid	OREGON – Medicaid		
Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm Phone: 573-751-2005	Website: http://healthcare.oregon.gov/Pages/index.aspx http://www.oregonhealthcare.gov/index-es.html Phone: 1-800-699-9075		
MONTANA – Medicaid	PENNSYLVANIA – Medicaid		
Website: http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP Phone: 1-800-694-3084	Website: http://www.dhs.pa.gov/provider/medicalassistance/healthinsurancepremiu mpaymenthippprogram/index.htm Phone: 1-800-692-7462		
NEBRASKA – Medicaid	RHODE ISLAND – Medicaid and CHIP		
Website: http://www.ACCESSNebraska.ne.gov Phone: (855) 632-7633 Lincoln: (402) 473-7000 Omaha: (402) 595-1178	Website: http://www.eohhs.ri.gov/ Phone: 855-697-4347, or 401-462-0311 (Direct Rite Share Line)		
NEVADA – Medicaid	SOUTH CAROLINA – Medicaid		
Medicaid Website: https://dhcfp.nv.gov Medicaid Phone: 1-800-992-0900	Website: https://www.scdhhs.gov Phone: 1-888-549-0820		
SOUTH DAKOTA - Medicaid	WASHINGTON – Medicaid		
Website: http://dss.sd.gov Phone: 1-888-828-0059	Website: https://www.hca.wa.gov/ Phone: 1-800-562-3022 ext. 15473		
TEXAS – Medicaid	WEST VIRGINIA – Medicaid		
Website: http://gethipptexas.com/ Phone: 1-800-440-0493	Website: http://mywvhipp.com/ Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)		
UTAH – Medicaid and CHIP	WISCONSIN – Medicaid and CHIP		
Medicaid Website: https://medicaid.utah.gov/ CHIP Website: http://health.utah.gov/chip	Website: https://www.dhs.wisconsin.gov/publications/p1/p10095.pdf		
Phone: 1-877-543-7669	Phone: 1-800-362-3002		
VERMONT– Medicaid	WYOMING – Medicaid		
Website: http://www.greenmountaincare.org/	Website: https://wyequalitycare.acs-inc.com/		
Phone: 1-800-250-8427	Phone: 307-777-7531		
VIRGINIA – Medicaid and CHIP			
Medicaid Website: http://www.coverva.org/programs premium assistance.cfm Medicaid Phone: 1-800-432-5924 CHIP Website: http://www.coverva.org/programs premium assistance.cfm CHIP Phone: 1-855-242-8282			
To see if any other states have added a premium assistance program since July 31, 2019, or for more information on special enrollment rights, contact either:			

U.S. Department of Labor

Employee Benefits Security Administration

www.dol.gov/agencies/ebsa

1-866-444-EBSA (3272)

U.S. Department of Health and Human Services Centers for Medicare & **Medicaid Services**

www.cms.hhs.gov

1-877-267-2323, menu Option 4, Ext. 61565



PAPERWORK REDUCTION ACT STATEMENT

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email ebsa.opr@dol.gov and reference the OMB Control Number 1210-0137.

PATIENT PROTECTION NOTICE

For plans and issuers that require or allow for the designation of primary care providers by participants or beneficiaries, insert:

Independent Health generally [requires/allows] the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact the [plan administrator or issuer] at **1.800.501.3439**.

For plans and issuers that require or allow for the designation of a primary care provider for a child, add:

For children, you may designate a pediatrician as the primary care provider.

For plans and issuers that provide coverage for obstetric or gynecological care and require the designation by a participant or beneficiary of a primary care provider, add:

You do not need prior authorization from *Independent Health* or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact the [plan administrator or issuer] at *1.800.501.3439*.

SPECIAL ENROLLMENT RIGHTS NOTICE

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact Mr. Ray Hammel, Partner, (716) 656-8600 or ray@buffalorehab.com.



WOMEN'S HEALTH AND CANCER RIGHTS ACT ENROLLMENT (WHCRA) ENROLLMENT NOTICE

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For Singles receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce asymmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under the plan. If you would like more information on WHCRA benefits, call your plan administrator at 1.800.501.3439.

NEWBORN'S AND MOTHER'S HEALTH PROTECTION ACT (NMHPA) NOTICE

Group health plans and health insurance issuers generally may not, under federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under federal law, require that a provider obtain authorization from the plan or the issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

TO REQUEST NOTICES OR MORE INFORMATION

To request a copy of the General Notices or more information, please contact:

Ray Hammel, PT, DPT, MS
Buffalo Rehab Group
350 Greenhaven Terrace
Tonawanda, NY 14150
(716) 213-0772
ray@buffalorehab.com



The information in this Benefits Summary is presented for illustrative purposes and is based on information provided by the employer. The text contained in this Summary was taken from various summary plan descriptions and benefit information. While every effort was taken to accurately report your benefits, discrepancies, or errors are always possible. In case of discrepancy between the Benefits Summary and the actual plan documents, the actual plan documents will prevail. All information is confidential, pursuant to the Health insurance Portability and Accountability Act of 1996. If you have any questions about this summary, contact Human Resources.

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