

Lawley

INSURANCE | EMPLOYEE BENEFITS

Commercial Insurance Claims Consultant

Position Focus:

- First reporting of claims, extending full courtesy and help to clients and third party claimants
- Reviewing coverage denials to determine the exclusions are appropriate and negotiating favorable resolutions with the carrier and the client
- Reviewing accounts for adequate coverage and recommending appropriate coverage to account manager
- Conducting open claim review and following up on open claim diaries to insure proper handling or settlement
- Support all Lawley initiatives as requested, guided by company values, sales culture, business needs and scorecard

Successful candidates possess:

- At least three years of experience in a similar or related position
- Relevant knowledge of commercial lines claims adjustment and evaluation process
- Microsoft Office experience and skills are a must; EPIC experience preferred
- Incredible attention to detail and organizational skills
- Ability to work well independently and on a team
- Property/Casualty license and/or claims-related designation preferred
- Open to continuing education, Associate degree or higher preferred
- Positive attitude, even in a fast paced environment
- A passion to make customers and coworkers feel important and valued
- Capability to work quickly and efficiently
- Methodical, yet swift decision making skills
- Precise verbal and written communication skills, even under time constraints



Lawley provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics.