

INSURANCE | EMPLOYEE BENEFITS

Commercial Insurance Claims Management Consultant

Position Focus:

- Act as a liaison between the agency, carriers and clients, maintaining effective working relationships
- Provide face to face claim reviews with clients, identifying risk areas and cross selling as appropriate
- Provide loss run analysis including monitoring of open claims and experience modification impact
- Initiate claim settlements
- Perform experience mod analysis
- Workers Compensation Claim Handling experience
- Participate in team presentations to current and potential clients
- Support all Commercial Lines initiatives, as guided by Lawley values, sales culture and scorecard

Successful candidates ideally possess:

- At least five years of experience in a similar or related position
- Adjuster license preferred (NY and other States)
- Relevant knowledge of commercial lines claims adjustment and evaluation process
- Microsoft Office experience and skills are a must; EPIC experience preferred
- Independence and ability to function well on a team
- Incredible attention to detail and organizational skills
- Open to continuing education, Associate degree or higher preferred
- Positive attitude, even in a high stress environment
- A need to make customers and coworkers feel important and valued
- Capability to work quickly and efficiently
- Methodical, yet swift decision making skills
- Precise verbal and written communication skills, even under time constraints

What's in it for you? The Lawley Advantage!

- Fulfilling career securing your clients' well being
- Competitive salary, referral bonuses AND an annual bonus eligibility
- Great Benefits (Medical, Dental, Vision-- the works!)
- Educational and growth opportunities
- Generous PTO and 401K upon hire
- Comfortable, family oriented culture
- Office hours 8-4:30
- Lawley is not a call center environment
- Work hard, play hard!!!

