

## INSURANCE | EMPLOYEE BENEFITS

# **Document Management Assistant**

#### **Position Focus:**

- Provide administrative support to our Document Management center, which supports all our branches
  in scanning, downloading insurance information from carrier websites, distribution of emails, routing
  of faxes and processing of incoming and outgoing mail. (Training is provided)
- Assist with resetting and administrating carrier website login matters
- Update and manage aspects of Lawley's internal website
- Back up support to front desk reception (call handling, greeting and assisting visitors, etc.)
- Physical requirements of occasional bending and occasional lifting up to 10lbs
- Support all Lawley initiatives as requested, guided by company values, sales culture, business needs and scorecard

### Successful candidates possess:

- Minimum of 1 year experience in a similar or related position
- High School Diploma or equivalency required, Associates' Degree preferred
- Experience with MS Word and Excel as well as windows based computer programs
- Experience with scanning equipment and electronic postage equipment is a plus
- Familiarity with processing of incoming and outgoing mail
- Incredible attention to detail and organizational skills
- Ability to work independently and on a team
- Positive attitude, even in a fast paced environment
- A passion to make customers and coworkers feel important and valued
- Capability to work quickly and efficiently
- Precise communication skills, even under time constraints

### What's in it for you? The Lawley Advantage!

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- Fulfilling career securing your clients' well being
- Competitive salary, referral bonuses AND annual bonus eligibility
- Great Benefits (Medical, Dental, Vision, Wellness-- the works!)
- Educational and growth opportunities
- Generous PTO and 401K upon hire
- Comfortable, family oriented culture
- Office hours 8-4:30
- Lawley is not a call center environment
- Work hard, play hard!!!

