

Commercial Insurance Certificate Assistant

These are the *fun*damental components of the job:

- Provide support to Commercial team in processing Certificates of Insurance and Evidences of Property Insurance
- Review and analyze insurance requirements provided from our clients against policy coverages including but not limited to: contract specifications and lender requirements.
- Escalate identified compliance gaps to Commercial Insurance Account Manager
- Follow agency standards, with regard to best practices/Errors & Omissions protection relative to Certificate/Evidence issuance

Other functions of the job:

- Identify potential cross-sell, up-sell, and account rounding opportunities during compliance review process
- Promote and support electronic distribution of Certificates and Evidences
- Expand and grow in your role when supporting miscellaneous duties as requested

Skills / traits that we value for this role:

- At least 2-3 years' experience in a similar role, commercial insurance experience required
- Willingness to pursue Property/Casualty license (all lines) in first 90 days
- Ability to work well independently and on a team
- Incredible attention to detail and organizational skills
- Open to continuing education, college degree preferred
- Positive attitude, even in a fast-paced environment
- A passion to make clients and coworkers feel important and valued
- Capability to work quickly and efficiently
- Methodical, yet swift decision-making skills especially in regard to prioritization
- Precise communication skills, even under time constraints



A bit about Lawley!

- We are not a call center environment
- We achieve success by building genuine relationships together, with our teams and clients
- We are a family owned insurance broker (nearly 70 years!)
- We are deeply committed to the communities we serve and love to get involved
- We work hard and play hard!!!

Why Lawley?

- Competitive salary and referral bonuses!
- Expansive Benefits (Medical, Dental, Vision—and SO many more)
- 3 weeks of PTO (prorated based on start date) AND a generous holiday schedule available 1st day!
- Company 401K contribution received starting Day 1 (for participants 21+ years old)
- Educational support, career development, and growth opportunities
- Job Security (we've never had a lay-off, even during the pandemic)
- Flexibility, including hybrid schedules! Business hours 8am-4:30pm
- Comfortable, family-oriented culture, with an emphasis on work life balance
- Unlimited Volunteer Time Off opportunities (so you can assist in serving our communities)
- Fulfilling opportunities that align with your career path and our business needs

The compensation range for this position takes many factors into consideration including but not limited to: years of experience/training, skill set, and licenses/designations. It is not typical for an individual to be hired near the top of the range for a position as circumstances and location can vary in every hiring situation. A reasonable estimate of the current range is \$43,642.50 to \$72,737.50.